

Patient Safety – SPEAK UP

The best way to prevent medical errors is for patients and families to take an active part in their health care. This means not being afraid to SPEAK UP.

Patient Identification

Your health care provider should use two identifiers when providing care, treatment, medications and services:

- Name
- Date of birth

If they don't, SPEAK UP and ask them to do so.

Fall Prevention

We don't want you to slip and fall. Because you may be unsteady on your feet, SPEAK UP so we can help you when getting out of bed.

Help us keep you safe. Call, don't fall.

Hand Washing

Health care providers, family and friends should always wash their hands with soap and water or use hand sanitizer. If they don't, SPEAK UP and ask them to do so.

Medications

Make sure your doctor and nurse know every medication you take, including prescription and over-the-counter medications, vitamins and herbs. Your arm band and medications should be scanned before medications are given. If this isn't done, SPEAK UP and ask them to do so.

